

Accessibility statement of websites in the WordPress environment / Turku University of Applied Sciences

Turku University of Applied Sciences (TUAS) is committed to guarantee the accessibility of its websites in accordance with the Act on the Provision of Digital Services. This accessibility statement covers the WordPress websites of TUAS (separate projects and services, several different websites). The original statement has been created on 13 September 2019 and updated on 21 November 2019.

The accessibility of TUAS' WordPress websites has been evaluated by Geniem Oy in May 2019. The evaluation is based on the international Web Content Accessibility Guidelines (WCAG 2.1) by W3C (the World Wide Web Consortium). All websites have been checked with an automatic tool, Deque aXe v3.8.0 (axecore 3.2.2).

In the manual process, the websites were tested as follows:

- With a keyboard on a regular desktop computer (macOS operating system and Firefox browser were used in the testing)
- With the Safari browser and VoiceOver screen reader
- On iOS, with the Safari browser and VoiceOver screen reader
- On an Android phone, with the Chrome browser and TalkBac screen reader
- On a Windows desktop computer, with the Edge browser in high contrast mode

Some of TUAS' websites in the WordPress online service environment have been launched on 23 September 2018 or after, some earlier. The accessibility assessment applies all websites.

The status of accessibility of the WordPress websites

The WordPress websites managed by TUAS mainly meet the essential A and medium-level AA accessibility requirements. In the web services, the requirements of harmonized standards, which apply the perceivability, robustness, operability and understandability of the services, are considered.

- The websites can be navigated with a keyboard. The focus order is logical.
- The responsiveness of the websites on screens of different sizes is good.

- The accessibility of PDF files is in order. A change has been made in the Office specifications of TUAS, in which the ISO 19005-1 PDF/A-format has been set as the default saving format when saving files in PDF format in Office products.

Non-accessible content of WordPress websites

TECHNICAL DEFICIENCIES

The needs to correct the templates of the websites have been considered and concrete corrections to the websites have been made in November 2019.

Instructions and an accessibility review have been created for the content producers of the WordPress websites to correct e.g. the following deficiencies:

- alt texts for photos and other embedded media
- descriptive subheadings and conforming to a good title hierarchy descriptive and individual link texts
- adequate colour contrasts The information/service can be obtained in an alternative way by contacting the contact persons listed on the website.

VISUAL DEFICIENCIES

Some of the visual deficiencies are related to the abovementioned alternative ways of presenting the web content and the distinguishability of different elements. In some cases, at least the following actions require more careful attention:

- Adding the alt text (alternative text) to photos
- Writing out all graphics on the website Considering an adequately clear colour contrast in terms of the elements on top of the background

OTHER CONTENT-RELATED DEFICIENCIES

On the websites, we consider the accessibility requirements of the video material and possible sound transmissions published on the website according to the implementation time they are obligated by.

OTHER DEFICIENCIES

On some WordPress sites of TUAS, there are additionally individual, mild deficiencies such as

- the social media feed cannot be bypassed with the keyboard or assistive technology and
- it is not possible to completely control the heading hierarchy. In the future, all the above-mentioned issues are considered in the website development and maintenance.

Did you notice an accessibility deficiency on our WordPress website?

The maintainers of the WordPress websites have been notified of all the corrective actions specified above. If you notice accessibility problems on a website, start by giving feedback to the maintainer of the website or TUAS' Communications Services via email, viestinta@turkuamk.fi. It may take 14 days until you receive a reply. We do our best to correct the deficiency.

If you're not satisfied with the answer you have been given or do not get a response within two weeks at all, you can give feedback to the Regional State Administrative Agency of Southern Finland:

Saavutettavuuden valvonnan yksikkö (Unit of accessibility supervision)
saavutettavuusvaatimukset.fi
saavutettavuus(at)avi.fi, telephone exchange 0295 016 000

We constantly strive to improve accessibility

Turku University of Applied Sciences is committed to improve the accessibility of the WordPress websites it maintains. We take accessibility into account e.g. as follows:

- An accessibility assessment has been carried out on our WordPress websites in May 2019,
- accessibility belongs to our mission statement and internal practices,
- an overview and instructions for the maintainers have been created on the accessibility of online services and
- in the future, we will provide our employees support and training related to accessibility.

The [Act on the Provision of Digital Services](#) (the text is available only in Finnish) is based on the [Directive \(EU\) on the accessibility of the websites and mobile applications of public sector bodies](#). According to it, everyone shall have equal rights to access digital services.